



AUTO PILOT
CAR AGENTS

AUTOPILOT CAR AGENTS Privacy Policy

May 2023

1. Respect for Privacy

1.1. AUTOPILOT CAR AGENTS ("AutoPilot") ABN 18 599 759 659 respects your right to privacy. It adheres to the Australian Privacy Principles contained in the Privacy Act 1988 (Cth). This policy sets out how AutoPilot collects, holds, uses and discloses your personal information.

1.2. "Personal information" is information AutoPilot holds which is identifiable, or reasonably identifiable, as being about you.

2. What personal information is collected

2.1. AutoPilot will, from time to time, receive and store personal information you enter onto the Website (www.autopilotcars.com.au), provided directly or which is given to AutoPilot in other forms.

2.2. You may provide basic information such as your name, phone number, address and email address to enable AutoPilot to send information and provide our business service. AutoPilot may collect additional information at other times, including but not limited to, when you provide information about your personal or business affairs to assist with the service being provided, responding to feedback, surveys or provide financial or credit card information.

2.3. Additionally, AutoPilot may also collect any other information you provide while interacting with us.

3. How AutoPilot collects your personal information

3.1. AutoPilot collects personal information from you in a variety of ways, including when you interact with AutoPilot electronically or in person, when you use the Website and when providing services to you. AutoPilot may also receive personal information from third parties, including from publicly available records. If we do, we will protect it as set out in this Privacy Policy.

4. Use of your personal information

4.1. AutoPilot may use your personal information to provide you with information, updates and services. You may also be made aware of new and additional products, services and opportunities available to you. Your personal information may be used to improve AutoPilot's products and services and better understand your needs.

4.2. AutoPilot may contact you by a variety of measures including, but not limited to telephone, email, SMS or mail.

5. Disclosure of your personal information

5.1. AutoPilot may disclose your personal information to any of our employees, officers, insurers, professional advisers, agents, suppliers or subcontractors as reasonably necessary for the purposes set out in this Policy. Personal information is only supplied to a third party when it is required for the delivery of our services.



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5.2. AutoPilot may from time to time need to disclose personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, in the course of a legal proceeding or in response to a law enforcement agency request.

5.3. AutoPilot may also use your personal information to protect the copyright, trademarks, legal rights, property or safety of AutoPilot, the Website, its customers or third parties.

5.4. Information collected may from time to time be stored, processed in or transferred between parties located in countries outside of Australia.

5.5. If there is a change of control in AutoPilot or a sale or transfer of business assets, it reserves the right to transfer to the extent permissible at law user databases, together with any personal information and non-personal information contained in those databases. This information may be disclosed to a potential purchaser under an agreement to maintain confidentiality. AutoPilot would seek to only disclose information in good faith and where required by any of the above circumstances.

5.6. By providing AutoPilot with personal information, you consent to the terms of this Privacy Policy and the types of disclosure covered by this Policy. Where AutoPilot discloses your personal information to third parties, we will request that the third party follow this Policy regarding handling your personal information or we will ensure that the third party has its own comparable Privacy Policy

6. Security of your personal information

6.1. AutoPilot is committed to ensuring that the information you provide is secure. In order to prevent unauthorised access or disclosure, suitable physical, electronic and managerial procedures are in place to safeguard and endeavour to secure information and protect it from misuse, interference, loss and unauthorised access, modification and disclosure.

6.2. The transmission and exchange of information is carried out at your own risk. AutoPilot cannot guarantee the security of any information that you transmit, or receive. Although measures are taken to safeguard against unauthorised disclosures of information, AutoPilot cannot assure you that personal information collected will not be disclosed in a manner that is inconsistent with this Privacy Policy.

7. Access to your personal information

7.1. You may request details of personal information held about you in accordance with the provisions of the Privacy Act 1988 (Cth). If you would like a copy of the information held about you or believe that any information is inaccurate, out of date, incomplete, irrelevant or misleading, please email info@autopilotcars.com.au.

7.2. AutoPilot reserves the right to refuse to provide you with information held about you, in certain circumstances set out in the Privacy Act.

8. Complaints about privacy

8.1. If you have a complaint about AutoPilot's privacy practices, please email details of your complaint to info@autopilotcars.com.au. Complaints are taken very seriously and will be acknowledged within 10 working days after receiving written notice of your complaint.



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9. Notifiable Data Breaches Scheme

9.1 In the event of any loss, or unauthorised access or disclosure of your personal information that is likely to result in serious harm to you, AutoPilot will investigate and notify you and the Australian Information Commissioner as soon as practicable, in accordance with the Privacy Act 1988.

10. Changes to Privacy Policy

10.1. Please be aware that this Privacy Policy is subject to change from time to time, including to factor in new laws, changes to technology, AutoPilot's operations and practices and the changing business environment. AutoPilot may modify this Policy at any time, in its sole discretion and all modifications will be effective immediately upon posting of the modifications on the Website. Please check back from time to time to review the Privacy Policy.

11. Third party sites

11.1 The Website may from time to time have links to other websites not owned or controlled by AutoPilot. Links to third party websites do not constitute sponsorship or endorsement or approval of these websites. AutoPilot is not responsible for the privacy practises of other websites. AutoPilot encourages users to read the privacy statements of each and every website that collects personal identifiable information.